INDIAN CENTRE FOR INTEGRATED DEVELOPMENT (ICID)

Annual Report 2019-2020

Introduction

The Convention on the Rights of the Child has brought the whole world together to protect and promote child rights. Yet millions of children around the world and in India continue to be vulnerable to exploitation, discrimination, poverty, violence, neglect and exclusion. Sustainable development can be achieved only when the rights of children are realized to the fullest.

It has been a continuous effort by ICID, to enable different sections of the society in Nagpur district to protect, promote and realize the rights of the children through various initiatives such as Yuvajyothi Children's Home, CHILDLINE 1098, children's groups, life skill education, educational sponsorships, summer camps, children's festival, skill building and income generation programs for women, women empowerment programs, adolescent education and others.

ICID believes that children have the right to participate in every decision making process that may affect their lives. Therefore the ICID team ascertains the participation of children in every initiative aimed at the realization of their rights and development. About 3000 children and 1500 women were direct beneficiaries of the ICID programs in the past year. 311 women received skill building training in various centres under Urja project of whom about 70 percent of them are practicing the trade and earning an income of Rs.3000/- to Rs.5000/- a month. According to *UNDP*, women contribute 2.6 times more in unpaid care and domestic work than men which means the earning of the disadvantaged women is a remarkable contribution to the family income and especially for the development of children.

ICID acknowledges and appreciates the partnership of the Ministry of Women and Child Development – The CHILDLINE India Foundation, Mumbai; Dare2Dream Foundation Inc, South Australia; The Dominican Family worldwide; Dominican Friars of the Indian Province; St. Charles Education Society; First Steps Baby Wear Pvt. Ltd. Bangalore; Aryan Coal Benefications Pvt. Ltd. Nagpur; Moonlight Water Proofing, Nagpur; M/s NexG Healthcare Solution, Nagpur, St. Francis De Sales College, Nagpur; Dabur India Ltd; and a host of Indian/foreign institutional/individual donors.

Brief History of the Organization

The Indian Centre for Integrated Development (ICID), a social work wing of the Indian Dominican friars, is a registered non profit organization, committed to the protection and advocacy for the rights of disadvantaged children, youth and women. The organization has been continuously committed to these goals since 2003 in urban and rural areas of Nagpur district.

Vision of the Organization

Our vision is for a just and free society where child rights are recognized and protected, leading to integral and responsible human development.

Mission of the Organization

Our mission is to inspire, enable and empower children and young people to become actors in the development process for a just and free society.

The Aims and Objectives of the Organization

- Promotion and facilitation for sustainable integrated human development of the vulnerable sections of the society.
- Development and promotion of health care systems leading to empowerment of people to take care of their own health.
- Promotion of child rights, especially of survival, protection, development and participation.
- Promotion of literacy through basic education and establishment of shelter homes for vulnerable children.
- Conduct surveys, research and documentation which will be helpful in holistic development of children, youth and poor.
- Organize seminars, training and development programmes for other organizations/groups/individuals working with vulnerable sections of the society.
- Establishment of institutions and training personnel for integral human development, community health and environment protection.

We provide support and care for children who are living on the street, begging and rag picking, engaged in paid work, abandoned/orphaned/lost/missing/run away/trafficked, are/have been abused/exploited, are/have been neglected, are/have been in distress, victims of substance abuse, have a disability, have dropped out of school, in conflict with law, living with/affected by HIV/AIDS.

The Organization's Core Areas of Work

The organization's core areas of work are child rights and protection, education, health, women empowerment and livelihood.

Child Protection: Children living on the streets, at the railway station and on the pavement; begging, rag picking, abandoned, orphaned, lost, missing, run away, trafficked, engaged in paid work; PWD, victims of substance abuse, school dropouts, in conflict with the law, living with/affected by HIV/AIDS; and are exposed to exploitation, abuse and neglect; are rescued by

the organization. The children are given a protective and supportive environment in the organization, where they find safe, dignified and child friendly atmosphere. The organization not only aims at providing relief and support services but also focuses on holistic rehabilitation of children within the organization and back into their families. This is done through various programs such as the street outreach program and services for children in distress, formation of children's groups, organizing child rights awareness and advocacy programs, CHILDLINE – 24x7 emergency free phone helpline services and Yuvajyothi Children's Home.

Education: ICID also works on formal and non-formal education through mainstream schooling of children, coaching classes in community based centres, life-skills education in schools and centres, summer camps for children in slum communities and educational sponsorship for children and youth in need; library services in slum communities, computer literacy, soft skills training for employment and a resource centre for social work students and volunteers.

Health: Promotion of health is done in all the project areas of the organization through health and hygiene awareness, primary health services, health camps and adolescent education, medical referrals and support for children.

Women's Empowerment: Women are empowered through regular training programs. They are sensitized on areas such as social and legal protection, home management, and gender equality. Facilitation is also provided for the formation of self-help groups and young women's groups.

Livelihood: Livelihood training for women in tailoring and vocational training for youth is conducted in collaboration with other institutes throughout the year. Entrepreneurship is promoted among disadvantaged women through interest free loans, along with technical and financial support for goat rearing.

Program Activities of the Organization

1. Yuvajyothi Children's Home (YCH)

YCH is a home away from home for children who experience most disadvantaged situations. Children staying at Yuvajyothi are provided with constant care in a child friendly environment. Yuvajyothi provides accommodation, food, clothing, hygiene facilities, health care, counselling, family mediation and reunion, access to education, non-formal educational programs including life skills programs, holiday programs and events and recreational activities, vocational guidance, livelihood opportunities and referral support. During the reporting period -

- Forty Five children accessed YCH.
- Eight new children were enrolled in YCH. One of them was later referred to the Special home in Kachurwahi as he was differently abled.
- Seven children were restored to their relatives/ families.
- All the children present in YCH had regular schooling and performed satisfactorily in their respective classes as per their capacities. Three boys cleared 10th board exams and another boy cleared 12th board exams.
- A picnic at Rama dam was organised on 28th September 2019.
- Birthdays of all children were celebrated in YCH.
- Sports: One boy participated in football matches held in Chandrapur on 1st August 2019. Four boys participated in under 17 hockey matches held on 13th, 14th and 16th September 2019. One boy took part in under 14 Football match on 13th and 17th September 2019 at *Krida Prabodhani Academy*, Nagpur. Children were encouraged for regular practice for cricket, kabaddi, hocky and football in their respective schools and in the play ground near YCH.
- Eye check-up camp was held on 11th May 2019 in collaboration with Titan Eye Plus.
- Life Skills Education (LSE):
  - ✓ Four boys participated in eight days life skill education workshop organised by *Samarpan's Splash Program* in May 2019.
  - ✓ LSE was conducted on effective communication, decision making and self awareness for the children in May, 2019.
  - ✓ A session on attraction towards opposite sex was conducted for adolescent boys on 6th September 2019.
  - ✓ A session on good habits was conducted for young children in September 2019.
  - ✓ Eight sessions were conducted for the children on gender discrimination in the months of August and September in collaboration with *ISSUE* organization.
  - ✓ A number of sessions on reduced use, reuse and recycling of plastic; team spirit; creative thinking; and problem Solving were conducted by the volunteers of *Fly Higher India* Organisation during the reporting period.
- Summer program:
  - ✓ Eleven children attended summer camp organized at *St. Martin De Porres Church* by Youths in the month of May 2019.

- ✓ Children participated in dance and computer classes; craft making; and basic academic learning during the summer vacations in the months of May and June 2019.

- Festivals: Ramzan Eid, Bakri Eid, Rakshabandhan, Diwali, Christmas and Holi festivals were celebrated with great fervour.
- Dream Camp: Children participated in the Dream Camp organized by *Make A Difference (MAD*) youth organization in the month of February 2020 exploring variety of things in life - on themes like 'beautiful you', 'river of life', dream tree,' bulls eye,' seed and stone. The experience helped the children to shed fears in public speaking, raised their confidence level and made them happier.
- Social Days:
  - ✓ 128th birth anniversary of Bharatratna Dr. Bhimrao Ambedkar was celebrated on 14th April 2019 in collaboration with Helping Hand Group.
  - ✓ Teachers' day in the memory of Dr. Sarvapalli Radhakrushnan was celebrated on 5th September 2019.
  - ✓ Environment day was observed on 5th June 2019 with quiz competition. *Johnson & Johnson company* team conducted Drawing competition and tree plantation for children on 8th June 2019.
  - ✓ Children's Day was celebrated on 14th November 2019.
  - ✓ Chhatrapati Shiwaji Maharaj Jayanti was celebrated on 19th February 2020.
- National Days: Independence Day was celebrated on 15th August 2019, Mahatma Gandhi Jayanti was celebrated on 2 October 2019 and Republic Day was celebrated on 26th January 2020.

After Care Program

- ✓ Eight children supported for education - 3 girls and 5 boys were supported for college fees, hostel fees and mess expenses.

2. CHILDLNE Project

CHILDLINE is India's first 24 hour, toll free, emergency phone outreach service for children in need of care and protection linking them to long-term services for their care and rehabilitation. Any child and concerned adult can call on 1098 and access the CHILDLINE service at any time of the day or night. CHILDLINE works collaboratively with various government departments and non-government organizations. ICID functions as a support organization in Nagpur city. The following activities were conducted during reporting period:

- **Outreach:** CL team covered a population of over 12140 from 70 slum communities with child right protection advocacy and information about CHILDLINE.
- **Case Intervention:** CHILDLINE team intervened in a total of 211 cases: medical help 13; shelter 15; repatriation 2; rescue from abuse 37; sponsorship 78; child labour 4; child lost 8; parents asking for help 7; emotional support and guidance 15; unclassified 25; not located 3; and chat call 2.
- **Open House:** Nine open house programs were conducted with the participation of 238 children who were made aware of child rights, child sexual abuse and hygiene/sanitation.

- **Awareness Programs**
  - ✓ **World Environment Day** was commemorated on 5 June. An awareness rally on protection of environment and drawing competitions were organised at Vandevi Nagar with the participation of 50 children.
  - ✓ **Anti Child Labour Day** was observed with sensitization of shop owners, contractors and workers through mass outreach about the child labour issues on 6 June in Kalamna market. They were motivated for sending children to regular schooling instead of work.
  - ✓ **Parents' Sensitization Program** was conducted by CL team on child safety issues and strategies to be used at ICDS Centre, Ramai Nagar on 6 September with the participation of 30 parents.
  - ✓ **Say No to Child Abuse** sensitization program on child rights, child sexual abuse, and eve teasing was conducted at Corporation School at Kapil Nagar with the participation of over 80 children and school staff.
  - ✓ An awareness program was conducted on 5th October at *Mahatma Fule High School* where school children were introduced to cyber crime against the children and various forms of child abuse. One hundred sixty children and 13 school staff attended the program.
  - ✓ A sensitization program at Om High School, Khairipura was conducted on 17th February 2020. There were more than 200 participants in the program.
  - ✓ A sensitization program on child protection and adolescent issues was conducted for thirty five parents and ten adolescents at ICDS Centre at Rajiv Gandhi Nagar on 11th November 2019.
  - ✓ CHILDLINE team conducted four sensitization programs for the Day Care Centres of *Trilokya Baudha Mahasangh* at Kamptee, Dhammoday Nagar,Kasturba Nagar and Pili Nadi on 23rd , 28th January 2020 and 05th and 08th February 2020. The participants for the programs were members of SHGs and mothers of the children totalling 170 women.
  - ✓ **CHILDLINE Se Dosti program** was inaugurated in collaboration with Labor Department on 14th November 2019. A sensitization program was organized at Ganeshpeth bus stop on child labour issues followed by a rally at Nagpur Railway Station.
  - ✓ Participated in the Chacha Nehru Balmohatsav organized by the District Women and Child Development Department on 14th November 2019.
  - ✓ A sensitization program was organized for 40 students and 8 teachers of *Bastarwari Madhyamik Shala*, Dahi Bazar on Child Rights and awareness on CHILDLINE Services on 15th November 2019.
  - ✓ An awareness program on CHILDLINE services was conducted at *Kalyan Muk Badhir Vidyalaya* on 15th November 2019. One hundred and thirty two children and teachers participated in the program.
  - ✓ A sensitization and awareness program was conducted for 325 students and teachers on Child Rights and CHILDLINE Services on 16th November 2019 at *Baba Raghunath Swami High School*, Rajiv Gandhi Nagar.

- ✓ Participated in a workshop on Child Sexual Abuse organized for CBSE school teachers by Child Right Commission at St. Ursula School on 18th November 2019. Awareness of CHILDLINE 1098 services was created among the participants during the workshop.

3. Nirmaljyothi Skill Building Centre

Nirmaljyothi skill building centre is situated in Gittikhadan, one of the biggest slums of Nagpur city. The centre works towards breaking the chain of beggary through education, skill building and providing opportunities for sustainable livelihood to Mang Garodi community. It also caters to the members of other communities surrounding the centre. Following were the activities conducted during the year:

- 30 children aged 3 to 6 were part of the play school program.
- 35 children and 22 women were regular to the library facility at the centre.
- Over 200 children below the age of 6 were provided with vitamin a supplements and deworming tablets at regular intervals.
- Uniforms were distributed to 30 economically disadvantaged children at the play school.
- Seventeen drop out children were admitted to the nearby schools according to their age and relevant classes.
- The centre based team along with social work students conducted regular outreach in the nearby communities to identify the issues faced by children and women.
- 12 life skill education sessions were conducted for the children with the use of audio, visual medium.
- Awareness program on entrepreneurship, women's rights, and various Government schemes was conducted for women.
- 98 women were trained in tailoring course at the centre during the year of whom 76 women are practising the trade.

  The following are the details of the work of the trainees and their earnings:

No. of women	Nature of work	Monthly Income (approx)
20	Home based sewing work (Part Time)	3000.00
12	Work in clothe factories	5000.00
12	Work in boutiques	5000.00
9	Zardosi work (Part Time)	3000.00
23	Work for clothe factories/boutiques from home (Part Time)	3000.00

4. Asha Skill Building Centre

Asha skill building centre is located in Hazaripahad and caters to the caters to the economically disadvantaged families with focus on children and women with following activities:

- 25 children and youth registered themselves for utilizing library facilities and have been regular visitors to the library.
- 2 youth from disadvantaged situations were given accommodation facility at the centre.
- 62 women were trained in tailoring during reporting period of whom 42 are practising the trade.

The following are the details of the work of the trainees and their earnings:

No. of women	Nature of work	Monthly Income (approx)
20	Home based sewing work (Part Time)	3000.00
6	Work in boutiques	5000.00
10	Zardosi work (Part Time)	3000.00
6	Work for clothe factories/boutiques from home (Part Time)	3000.00

5. Adolescent Education

The organization has placed a special focus on the adolescent female youth over the last couple of years in those slum communities that have higher migrant population. A number of activities were conducted during the year such as,

- 17 groups of adolescents have been functional in the slums of Pardi, Chikali, Gittikhadan with about 200 members.
- Regular motivational visits were given to the groups by the centre based team.
- The team motivated and encouraged the adolescent girls for regular schooling, personal hygiene and sanitation
- The team also made regular visits to their families that motivated the parents to allow the children to participate in group activities.
- 26 Life skill education sessions were conducted on self awareness, leadership, interpersonal communication, problem solving, personal hygiene, decision making, healthy relationships, prevention from sexual exploitation, child marriage issues, teenage pregnancy and others different slum communities.
- Safe menstruation - over 100 most needy adolescents were provided sanitary pads every month to prevent them from reproductive tract infections.
- Experiential outing - one day outing was organised at Ramtek historical place on 22nd February 2020. 31 girls participated in the outing.
- It was observed by the project team that the confidence level and decision making skill among girls had increased significantly. The girls from Pangul community begun to bathe regularly and maintained their hygiene. They also took care of their siblings. There was improved participation in the meetings. The families of the girls who earlier discouraged girls from attending meetings and life skill education programmes, have become more liberal.

6. **Urja Project -** For empowerment of the socio-economically disadvantaged urban women through sustainable livelihood options

The goal of this project was to contribute to the empowerment of socio-economically disadvantaged women through livelihood training and opportunities, promotion of their reproductive and general health, and enhancing their access to socio-legal protection. Poverty, lack of skill and opportunities were some of the main causes of their disadvantage and

vulnerability. The project provided them opportunities and avenues for their development and empowerments through various project activities and made them realize that they themselves have a critical role in empowering themselves. The project has impacted positively the lives of 198 disadvantaged women and their families. *Dare2Dream Foundation Inc, South Australia* partnered in this project.

- **Identification of primary beneficiaries, group formation and baseline assessment**
  - ✓ The project activity was initiated in five project areas with five centres during the year with regular outreach by the project team in slum communities surrounding the centres that helped them to identify the beneficiaries.
  - ✓ A total of 198 women and adolescent female youth were identified, motivated and enrolled for the vocational training in garment making. They were formed into groups on the basis of the centres and were motivated to communicate and discuss their issues in their respective groups.
  - ✓ Project Steering Committees (PSC) were formed in all the five centres. The centres in Chikali and Tulsinagar had 6 each PSC members, the centres in Vandevinagar, Dashrath Nagar and Nirmaljyothi had 5 each members. All the PSCs were oriented about their roles and responsibilities. The PSCs met every month and discussed about the functioning and progress of the project and challenges that the project was facing and the strategies to overcome those challenges. The members of the PSC also assisted the project staff to spread awareness about the project activities and identify the women beneficiaries.
  - ✓ A Project Management Committee comprising of representatives of all the five PSCs was constituted under the leadership of the director at the central level. The committee had two meetings to discuss about the issues and challenges in the project and strategies to mitigate them and new avenues to enhance the project prospects for the benefit of the disadvantaged women on the project areas.
  - ✓ The project staff also conducted a baseline assessment of all the beneficiaries with the help of interview schedule which indicated that 72 percent of the beneficiaries informed that they have been victims of domestic violence, 92 percent of them had dropped out of school at different stages and for 60 percent of them, poverty was the cause. 40 percent of the beneficiaries were adolescents. The assessment also showed that poverty, lack of education and backwardness were some of the main reasons for the disadvantage of the beneficiaries and their families. All the beneficiaries showed aptitude to learn the skills imparted through various trainings in the project and be empowered.
- **Imparting vocational skills and provision of livelihood opportunities**
  - ✓ A total of 198 students in five centres were enrolled. Chikali centre had 50 students, Tulsinagar centre had 60 students, Vandevinagar centre had 26 students, Dashrath Nagar had 15 students and Nirmaljyothi had 47 students.
  - ✓ They were provided knowledge and training in use of tools and equipments used in the trade, sewing terminology, taking correct body measurements, basic hand and machine stitches, designing, drafting and pattern making layout, remedies to fitting issues, cutting, stitching and finishing of garments for children and women. They

were oriented towards enhancing their employability and entrepreneur skills. Tests were conducted after the completion of the courses and certificates were awarded to the successful candidates.

- ✓ All the centres had a training module that included patterns of women's clothing as per the local demands and interest of the trainees such as kurtis, salwars, palazzo, blouses, baby wears and others.
- ✓ Among the trainees who have completed training, 82 of them have already begun working and earn about INR2500/- to INR4000/- per month. 69 of them work from home and 13 of them work in boutiques/factory. 6 of them are involved in bag making and the rest are involved in making women's clothing.

- **Socio-legal protection training**
  - ✓ The first training was organized in Vandevinagar on 17th September 2019 for the students of Vandevinagar centre and Chikali centre in collaboration with *District Legal Service Authority (DLSA), Nagpur* on women's rights, domestic violence issues and free legal assistance available with 70 participants.
  - ✓ The second training was organized on 20th September 2019 in Tulsinagar centre with the participation of 21 women. Ms. Premalata Patil, legal counselor at *Bharosa Cell (women's assistance cell), Nagpur* was the resource person. She explained in detail about the rights of women, emergency support services for victims of domestic violence, and free legal aid schemes for women.
  - ✓ The pre assessment of the training clearly showed that the participants were unaware of the information disseminated during the training. Soon after the training, two domestic violence cases were referred to the w*omen's assistance cell (Bharosa cell).* A number of women stayed connected through phone with the ICID office as well as women's assistance cell for information on legal aid.
- **Reproductive and general health education**
  - ✓ First training was conducted on 13th November 2019 in Tulsinagar centre, with the participation of 24 beneficiaries under the guidance of Dr. Naziya Khan, a city based physician.
  - ✓ Second training was conducted on 26th November 2019 in Chikali centre, with the participation of 22 beneficiaries. The sessions were facilitated by Ms Archana Pali Basu, a city based trainer in reproductive health.
  - ✓ Third training was conducted on 7th December 2019 in Vandevinagar with the participation of 21 beneficiaries. Dr. Naziya Khan facilitated the sessions.
  - ✓ All the participants were provided handouts about the training contents and regular follow-up was taken during the monthly meetings.
  - ✓ The post training assessment showed increased knowledge among the participants. During the follow up visits it was learned that the participants were confident in visiting the gynecologists and that the women had begun using easily available nutritional ingredients in their food as guided during the trainings.
- **Health check-up camp** - Four health check up camps were conducted collaboration with of *Pandit Dindayal Upadhyay Institute of Medical Science Research and Human Resources, Nagpur.*

- ✓ The medical camp at Chikhali organized on 6th of November 2019 had 234 beneficiaries.
- ✓ The medical camp at Vishwas Nagar organized on 8th of November 2019 had 140 beneficiaries.
- ✓ The medical camp at Tulsinagar organized on 24th February 2020 had 168 beneficiaries.
- ✓ The medical camp at Dashrath Nagar organized on 28th February 2020 had 248 beneficiaries.
- ✓ The health camp included eye check up; blood pressure, sugar, and hemoglobin tests; and breasts cancer screening.
- ✓ There were 200 people diagnosed with low vision. Free medicines and spectacles were provided to the beneficiaries. During the camps 12 women were identified with breast cancer symptoms. All the women were referred to *Indira Gandhi Government Medical College & Hospital* for further advanced confirmation test. All the women who were diagnosed with anemia were given/prescribed iron supplements.

- **The international day of the girl child** was observed on 11th October, 2019 in all the three centres in order to increase awareness against gender inequalities and discrimination faced by the girl children. Rallies were organized at the centres with the participation of children, especially girl children and sensitization messages were disseminated through banners, placards and posters. Girl children also performed street plays depicting the plight of girl children in Indian families and society. Various sports, games and entertainment for girl children marked the day. 81 children in Chikhali; 60 children in Deepshikha and 50 children in Vandevi Nagar participated in the programs.
- **The National day of the girl child** was observed o n 24th & 25th January 2020 with awareness programs, rallies in Chikli and Tulsi Nagar centres focusing on the "Save the girl child" theme. Information against female foeticide, child marriage, gender inequality, discrimination of girl child in education etc was disseminated through placards and banners. There were about 70 children Chikhali and over 100 children in Tulsinagar participated in the rallies with raising slogans, playing lezims and performing street plays on the issues of the girl child. Games were also organised for the children. Some of the girls were felicitated for their achievements in academics as well as for their participation in the programs of the organization. The adolescent female youth became more aware of their rights as it was evident from an incident where a 16 year old girl's marriage was cancelled by the family after the intervention of her peers.

7. Other Programs

- **Vitamin Supplement program - o**ver 500 children below the age of 6 were provided vitamin A supplements and deworming tablets. Multivitamin tablets were provided to over 300 pregnant women.
- **Nutritional Support Program for malnourished Children - o**ver 200 malnourished children from Vishwas Nagar and Gondmohalla (Pardi) were identified and were provided with nutritional support on regular basis.

- **Educational Sponsorship** - 24 children were supported for school, hostel and mess fees and educational material during the year. 300 children were supported with education material kit in collaboration with *CAFE*, a city based organization.
- **Summer Camps** - A 3 days camp was organized at Satrapur slum community with the participation of 39 children. A 4 days camp was organized at Gittikhadan slum community with the participation of 79 children. A 3 days camp was organised at Pardi slum community with the participation of 55 children.
- **Children's Festival** - children's festival was organized in collaboration with St. Francis De Sales College, Nagpur on 1st December 2019 which had the participation of about 650 children from the centres and target communities of the organization at Fr. C.J. Sebastian Hall, Seminary Hill, Nagpur with an aim to give a platform for the children to gain self-confidence, express themselves and have a day full of fun with variety entertainment, games stalls, pictorial informative stalls on child rights, health and hygiene.
- **International Women's Day -** In order to recognize, appreciate and celebrate the achievements of ordinary women in building up our society, on the occasion of International Women's Day, a program was organized on 8th March 2019 with the participation of about 450 socio-economically disadvantaged women at Fr. C.J. Sebastian Hall, Seminary Hill, and Nagpur. The program had input sessions and experiential sharing that aimed at strengthening the resolve of the participants in achieving their ambitions, to challenge conscious and unconscious bias, to call for gender-balanced leadership, to value women and men's contributions equally and to create inclusive, flexible cultures.

8. Team Capacity Building

Capacity building of the team was done time to time for improving the effectiveness of program activities apart from weekly, monthly, biannual and annual program reviews, following were some of the trainings, the team attended:

- Seven days National Training program on 'Case work strategies and law' organised by the Swayam Organisation, Kolkotta from 10th February to 17th February 2020 was attended by Ms. Chhaya Raut and Ms. Priyanka Fulzele.
- Training on 'Sensitization on Breast Feeding' organized by the MAMTA Health Institute for Mother & Child on 19th August 2019 was attended by Ms. Priyanka Fulzele.
- Workshop on "Disaster Management" organized by State Disaster Response Force, Nagpur on 10th October 2019 was attended by Ms. Harsha Meshram.
- Workshop on 'Sexual Harassment at workplace" organized by Bahujan Hitay Bahuuddeshiya Sanstha on 11th December 2019 was was attended by Ms. Priyanka Fulzele and Ms. Priti Shahu.
- Workshop on 'Anemia free India' organized by the MAMTA Health Institute for Mother & Child on 27th February 2020 was attended by Ankita Gadpayale and Sarika Lalit Barapatre.

9. Response to COVID-19

- The organization sprang into action from the very initial period of the announcement of lockdown by reaching out to the poor, needy, daily wage labourers and migrants with over 1200 grocery kits. The organization also undertook various awareness programmes related to the spread of Corona virus and its prevention. Through the emergency helpline service 1098 of Childline, the organization provided medicine, milk, clothes, etc. to children in need. The organization provided medical support for diabetics, hospitalised patients and children; Gave counselling support to children and women in distress in shelters; Provided telephonic counselling to the quarantined people and children in Ravibhavan with the permission of the District Collector; Provided regular telephonic counselling and guidance to adolescent girls; and motivated people in its program areas to download Arogya Setu App and utilize its benefits.

Conclusion

The organization has reached out to over 16000 population in both Nagpur urban and rural through various activities. A number of activities, especially of Yuvajyothi, CHILDLINE case interventions, Urja project, and adolescent health program have impacted the lives of children, youth and women towards a positive change and growth. The organization is grateful to all the agencies and donors for their generous support and the team that has invested tremendous efforts and energy into all the programs of the organization. The challenges have been aplenty but the organization believes that they only pave the way to success through constant learning.

Affiliations

- Registered on the NGO-Partnership System (NGO-PS) Portal (NGO-DARPAN) of the NITI Aayog, Government of India with unique ID: MH/2009/0022589
- Empanelled by Tata Institute of Social Sciences' National CSR Hub for projects under Corporate Social Responsibility of Central Public Sector Enterprises (Hub Code: A/01/14/09/553)
- Registered with Guidestar India (www.guidestarindia.org) (GSN:894)

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